			Task 1:			
Users	Scenario	Expected Flow	Actual Flow	Task Completion	Follow up question:	Follow up answer
	Yos have purchased a product, now you want to leave a review for the product, how would you go about it?	Test Objective: Test the process to input information, to review a product after purchase. Expected path from landing page: Landing Page + Sign Up + Profile + Purchases and Reviews: Purchased Item Tab+ Review Button.	,		The review tab is available only till 30 days after the customer purchased a product. How do you feel about that?	
Kavita			Said wanted to click the hamburger menu first. But then sailtand she should Sign is first. Once signed in, she clicked on the Hamburger menu to find her orders. But cosids 18nd 3. The she clicked on the Profile and found Purchases and swiver option them.	Completed the task very easily. Did not require any help.		I think thafs bad. What if the longevity of the product is more than 30 days. If that product clidn't last well, I should have the option to review it later.
Rachana	•		She clicked on the Hamburger menu first. The clicked on the Sign in. Once signed in she clicked on the purchase	Completed the bask very easily. Did not require any help.		She said, it does not bother her. As she is not so much into reviews. She would just review if she has some stars that she has to click on, but will not write anything
Shreya			Clicked on the Hamburger menu find. Couldn't find anything, Then acciles to the fooler couldn't find the network option. She was tyling to find a button that would any write network. Then axid a he would assert for the product She was booking for a option on the product page that would say write a review said to the review of the product.	Could not complete the task		Did not ask a follow up as she did not complete the bask
Kshitij			Clicked on Sign in. After signed in, went to the account details and found the option of Purchase and reviews. Clicked on that and completed the task.	Completed the task very easily. Did not require any help.		Should be available forever, what if the product deteriorates. I should be able to provide the review.
Shruti			Clicked on Sign in fint. Once signed in. She clicked on the Namburger menu. Couldn't find the option. Then clicked on the Account profile and found the option about Purchases and Reviews.	Completed the task very easily. Did not require any help.		Gkay for me. Unless I am returning a product.
			Tack 2:			
Uran	Quantum a	Executed Flow	IdSK Z.	Task Constitution	Following question:	Follow up answer
U.V.A	You don't like a suggested them on your fait you want to remove that suggested product from the list, how would you do that?	Tast Objective: Complete Train this but excels want to know from the users how and where would want to know from the users how and where would they want to see this feature. Suggested flow: Landing Pager-Search for products-View at the uggested times Have a Subtraction icon next to the heart icon on the Item tab-Click on the subtraction icon.	286.000 F 1.090	TARK COMPRESS	They currently do not have a feature like this how do you feel about that?	r unon up mann
Kavita			She said she would ignore it and broave. After asking her shere would she like it. She said the top right of each individual life. Had to make the question more clear to her.	Completed the task.		indifferent, I would just ignore
Rachana	•		She said she would expect three dots somewhere on the sight on individual item. That would say you don't like a product encore it. It should be an icon. She knew that Elay does not have this feature	Completed the back.		She did not like that Elsy does not have a feature like his. Even after clearing the history the could not get rid of the suggested item
Shreya			Had to make the question more clear for her. But once she polit, she said she would like to have a cross icon for individual life on the suggested items	Completed the task.		
Kshitij			Went to account settings, clicked on search history. Couldn't find an option. When I told him that this feature is not available currently. He said ha would wark to see it instead of the Heart icos. There should be alike and clicike option instead of a heart icon	Completed the lask.		Not that keen, it is okay
Shruti			She said she would want to either swipe right or lett on the suggested list collection. But when i lotd her that feature is not currently available. She said she would want to see three dos on the right side on top of the suggested collection.	Completed the task.		I can ignore it, I like suggestions.
					-	
			Task 3:			
Users	Scenario	Expected Flow	Actual Flow	Task Completion	Follow up question:	Follow up answer
	Now do they find out if a product is customizable?	Test Objective: Test the process to input information, to strovide parnonalization datable for the purchase. The expected path from landing page: Landing Page > Sign Up/Or as guest > Open the product page >Scroll down on the page'> Click on the Add your personalization box > Type in your indivuctions.			Follow up question: What do you think would be an easier way to find if a product is customizable?	
Kavita			She did'i look around, just gave a suggestion of where she eartist to see the custom option on the landing page	Did not complete the task, but did give a suggestion		Indexed of clicking in. If want to see a product is custorizable. I would want to hover over a product and it would say this product in custorizable. When add any offer way whe aid them should be an icon and is the cust that would say that the product is custorizable.
Rachana			She opened the product page first, she saw that the name of the product had customizable. She also said she would			On the landing page, would want to see a filer where it can search a custom product. It is currently present.

	check the detailed description of the product. She might also check the option where people ask for questions about the product. She might look at the pictures uploaded in the reviews. At last would check with the seller	Completed the task	But does not rely on the filter. She was a application user and realized that the Filter feature in the application has customizable option, whereas this is not present on the mobile website
Shreya	Opened the product landed on the product page. She said there into could use an option for customization for the product.	Completed the task	Clicked on the Account public, typing to find calegory of calorizable option. The would want to see the calorizable options under the hamburger menu selection
Kshitij	Clicked on the product, they should have an option there.	Completed the task	Search a custom product in the search bar, this option is already present.
Shruti	She went on the search bar and typed in customizable products. A list showed up	Completed the task	I would want to have a filler for customizable products. This feature is already present once you search. Happy with that

	Task 4:							
Users	Scenario	Expected Flow	Actual Flow	Task Completion	Follow up question:	Follow up answer		
	You are on this page you want to shark the estimated assigning time for a product? New would you go about that?	Teal Objective: Test the process to input information, to check the estimated shipping time. The expected part for landing page. Landing Page - Bigs Usic's as guest - Open the product page -Social bases on the page- Obes the estimated shipping time.			Follow or guestion: What do you Nink, would you have wanted a different location for the shipping Intel?			
Kavita			She clicked on a product landed on the product page. She scrolled on that page, and found information about shipping costs. She wanted to see the shipping time	Completed the task		Would want to put the zip code of the shipping address and would get a estimate. There should be an input from the user. But would only want to see the estimated time on the product page		
Rachana	-		She clicked on the product icon landed on the product page acrolled down and clicked on the Shipping and Returns option and found the information	Completed the task		She would want to see the estimated time only after input from the user. But only on the product page.		
Shreya			She firstly though on the lop of the landing page there could be a option of estimated time. But then she clicked on a product and landed on the product page where she could see a estimated artical drop down	Completed the task		On the homepage, under the hamburger menu categories. Or may be once you sign in you can check in the shopping cart.		
Kshitij			Clicked on the product and added the additional details and went shead to buy the product. Then cancelled it. Clicked on the shipping and returns	Completed the task		Once you select the preference on the product page. The should show the estimated shipping time on that page. As shipping is related to the address.		
Shruti			She clicked on the product icon landed on the product page acrolled down and clicked on the Shipping and Returns option and found the information	Completed the bask very easily.		She said she would want to see the estimated arrival when you search something in the search bar, that feature is already present. She was happy with that.		